

OFFWELL PARISH COUNCIL

Website Accessibility Statement – February 2021

This Accessibility statement applies to the website of Offwell Parish Council.
(website name- <https://www.offwell.org/>)

1. Website accessibility:

This website is run by Offwell Parish Council.

We want as many people as possible to be able to use this website.

For example, that means you can:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate the website using just a keyboard
- PDF documents should all be accessible to screen reader software
- navigate most of the website using speech recognition software

We've also made the website text as simple as possible to understand.

Zooming in on script can be achieved by several means:

- * Pressing the + or - buttons on the tool bar.
- * Pressing the Ctrl button on your keyboard and rolling the mouse wheel forward or back.
- * Pressing the Ctrl button and the + or - buttons on your keyboard.

AbilityNet also has advice on making your device easier to use if you have a disability.

2. How accessible this website is:

We know some parts of this website aren't fully accessible:

- you can't skip to the main content when using some screen readers
- some information is presented as map or diagram data and may not be accessible using a screen reader. However, viewers can get in touch with the Clerk to the Council to obtain more information.
- Some pages omit 'Heading 1's'

3. What to do if you can't access parts of this website

Please contact, the Clerk to the Council:

- Adrian Jenkins
Tower View Fruit Farm,
Offwell, Honiton
EX14 9RW
- Email: offwellparishclerk@aol.co.uk
- call 01404 43220
07800 826657

We'll consider your request and get back to you in 14 days.

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact us as above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this Website's accessibility

Offwell Parish Council is committed to making our website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

The documents that Offwell Parish Council publish are partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non compliance with the accessibility regulations

Non accessible content

The content listed below is non-accessible for the following reasons.

A small amount of information is presented as map or diagram data. These images do not have a text alternative, so the information in them is not available to people using a screen reader. This does not meet WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all diagrams included in new documents published after September 2018.

Navigation

- you can't skip to the main content when using a screen reader
- some information is presented as map or diagram data and not accessible using a screen reader. However, viewers can get in touch with the Clerk to the Council to obtain more information.
 - Some pages omit 'Heading 1's'

Content that's not within the scope of the accessibility regulations

Many of our older PDF's and Word documents do not meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader.

- are just photocopies and are not marked up in a way that allow screen reader users to understand them
- are not tagged up properly- for example, they do not contain proper headings
- are not written in plain English

This does not meet WCAG 2.1 success criterion 4.1.2 (name, role value).

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services

With regard to our Council transparency documents. These types of documents are exempt from the regulations

(<http://www.legislation.gov.uk/ukxi/2018/952/regulation/4/made>), so we do not currently have any plans to make them accessible.

But if you need to access information in one of these document types, you can contact us and ask for an alternative format.

Accessibility of other linked websites and online services

We use some third-party online services and websites to allow customers to access information and interact with them. These include (but are not limited to) accessing information, reporting problems/issues, applying, viewing and commenting on planning applications

Not all these sites and online services may meet the necessary standards for accessibility,

This website was last tested on 31st January 2021. The test was carried out internally by Parish Council Clerk.